

Quality Management Policy

GCPS_POL_002

GCP-Service International is dedicated to delivering high-quality service to pharmaceutical, biotechnological, medical device & other healthcare organizations and is fully committed to the pursuit of excellence in all services offered.

Our policy focuses on:

- Establishing and maintaining the long-term, open and transparent partnership with customers and business partners at all times to ensure that our clients' input, together with our professional working style, grant our mutual success.
- Developing and internally sharing in-depth knowledge of project specifics beyond the level of individual studies to enhance our value to clients and assume more responsible functions.
- Effective open, polite, constructive and respectful communication within GCP-Service International and beyond.
- Continuous innovation of processes and tools to break logistical barriers.
- Growing a network that helps us conduct clinical research activities locally and globally to break regional barriers.
- Building and sharing knowledge on the conduct of clinical research to break knowledge barriers.

Constantly strive to assure continued satisfaction of our clients by:

- Providing our clients with a high-quality service and expertise tailored exactly to meet their needs and with unrivalled standards of care and attention, fostering an environment of continuous improvement.
- Training and developing our staff so they are fully equipped to meet the requirements of our clients.
- Operating in full compliance with legislative standards and regulations.

GCP-Service International's Quality Management System (QMS) is ISO 9001:2015 and ISO 14155:2020 compliant and aims to improve services, increase operational efficiency, respond to market demands and strengthen our position in clinical research.



Dr. Andreas Beust
Chief Executive Officer